



**Return/Exchange/Credit Option Instructions**

with NEW Prepaid and pre-addressed Return Labels service:

If you would like to initiate a return, exchange, or credit option, we strongly suggest you use the same box you received your merchandise in. Additionally, please e-mail us at care@estilonet.com to request to use our prepaid and pre-addressed return label service for exchanges and credit option requests. For your convenience, we will respond with a link via e-mail that will allow you to print out a prepaid and pre-addressed label. **If you are requesting an exchange or credit request, we'll even cover the shipping fee to your delivery destination** (only the first initial request on exchanges). If you are requesting a return and choose to use the convenience of our pre-addressed return label, your credit card on file will be charged a nominal \$4.99 fee. Please follow the instructions below for using the return label:

Step 1: Print out and apply with clear tape the return label onto your package (its ideal to enclose the items you wish to send back to us in the box that they came in).

Step 2: Fill out the information below

Step 3: Enclose the garments and this form in the box and securely seal with mailing/packing tape.

Step 4: Give the package to a UPS driver or a UPS drop-off location, such as the UPS Store.

Only requests from within the United States can use the pre-addressed return label service. If you are outside the U.S., or wish to use your own delivery method for a return, please send your package via a prepaid, insured, traceable service to the address below. A nominal shipping charge of \$9.99 will apply to international shipment exchange requests. We kindly remind you to use a secure box, such as the one used to deliver your items, as alternative packaging, such as envelopes, are prone to damaging the garments.

Estilonet.com  
Returns/Exchanges  
12182 SW 128 Street  
Miami, Fl 33186  
USA

Please fill out the information below to process your request

Is this a return, credit option\*, or exchange? \_\_\_\_\_ Your order number: \_\_\_\_\_

*\*More on our credit option procedure: Instead of returning your merchandise for credit card reimbursement, many customers have asked about creating a more convenient method for us to store the value of their return as a credit for future purchases on our site. By choosing the credit option, we will create a credit in our system that will enable you to come back to our website and make a new purchase based on the amount of your return. Immediately upon us receiving your return for credit, we will e-mail you a unique code that you may then use in the coupon box on our website to instantly deduct the amount from your subtotal. For example, if you choose to return merchandise for credit worth \$50, we will create a \$50 credit in our system, e-mail you your code worth \$50, which you can then use on our site by entering the code into the coupon box at checkout!*

Your E-Mail Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Name: \_\_\_\_\_

Item(s) to be returned, credited, or exchanged:

Item(s) desired for exchange (if applicable):

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Reason for return, credit option, or exchange: \_\_\_\_\_

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